

Hotel Procedures and Changes Due to Covid-19

Hyatt House Windsor

The following changes to the hotel will be implemented for the safety of all guests and employees.

Currently

- We have increased cleaning and sanitizing procedures in our common areas
- Utilizing hospital-grade disinfectant in all common areas and guest rooms
- Staff is required to wear masks
- Guests are asked to wear masks if they are not able to stay 6 feet away from other guests as required by the State of Connecticut guidelines
- Guest rooms are empty for a minimum of 72 hours (3 days) prior to checking anyone in
- Housekeeping staff will not enter guest rooms while occupied. Towels and sheets can be requested at the front desk
- We are still offering complimentary breakfast but as a “grab & go” set-up vs. full buffet
- We can help with restaurants for food delivery
- Our H Market is ideal for an easy meal that can be cooked in our fully equipped kitchen. We are happy to help with grocery delivery as well